Windows 10 High Resolution Display "Blurry Driver Screen" Info.

Problem

After the user has updated to Windows 10 (or has purchased a new computer), and has installed the Epilog Print Driver. When the user attempts to Change the engraving settings from the driver "Dashboard" screen, it's very small or blurry.

Solutions

Update Video Drivers

In Many Cases the Video Driver for the Graphics Adapter on the computer is not installed, or uses a sub-par OEM driver from the manufacturer of the computer. There are many ways to determine the manufacturer of the Graphics Adapter; The user will have to do this process on their own however you may direct the user to refer to the Computers Support Website or Owner's Manual to find out.

Once the user has determined which Graphics Adapter they have they would need to go to the Chipset Manufacturer to get the most current and full featured driver.
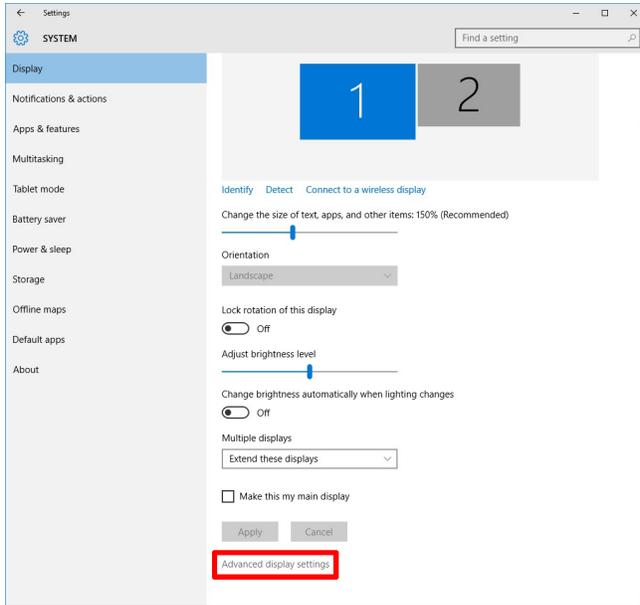
Intel: https://downloadcenter.intel.com/

NVidia: http://www.nvidia.com/page/support.html

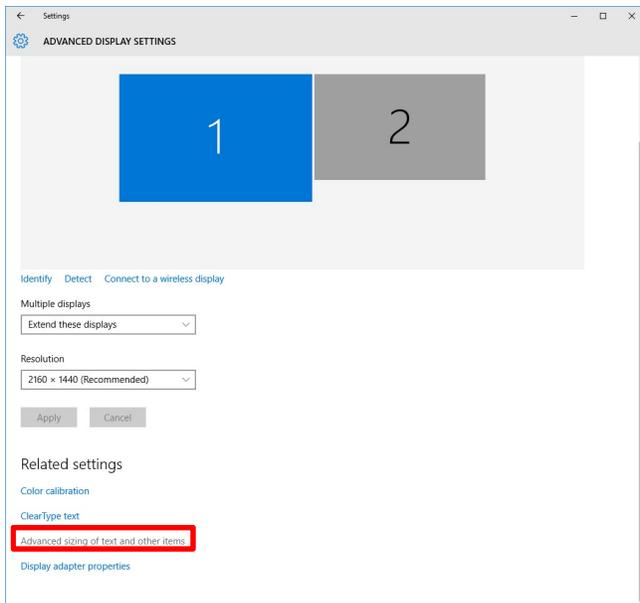AMD/ATI: http://support.amd.com/en-us/download

They will need to refer to the individual instructions that they find on these support pages. Again we will not be able to assist the user with this process. Fortunately the installers found on these pages are entirely automated and are very well documented.

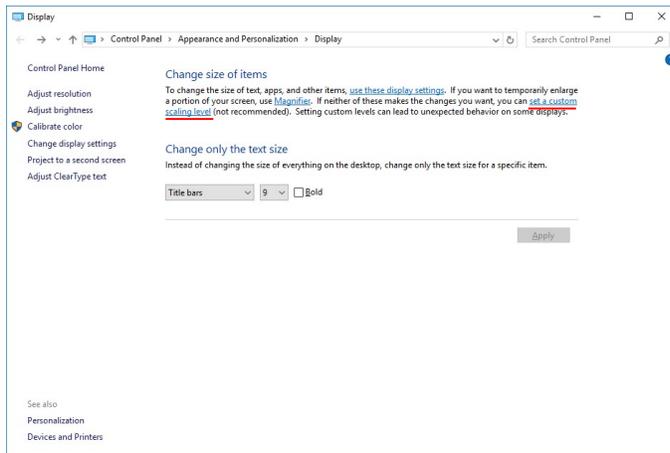## Fix Screen DPI Modification

If the Full Featured driver is installed the user may have a modified DPI setting from previous versions of windows. Start by going into the "Settings" panel and selecting "System". Click "Display" scroll down and select "Advanced Display Settings".
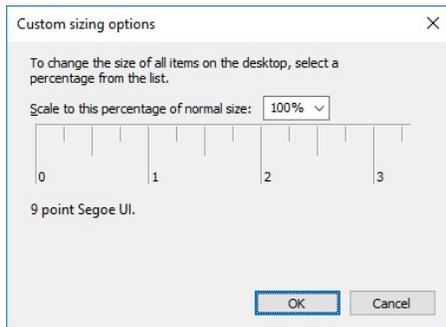

Again scroll towards the bottom and select "Advanced sizing of text and other items".

Now look in the opening paragraph and select "Set a custom scaling level".

Set the Scaling Level to 100% and click "OK".

The user will be required to log out and back in. Everything will look very small. Have the user go back into "Settings" and then "System" and "Display". Use the setting labeled "Change size of Text Apps and Other Items" to increase the size of the items on the screen. 150% is usually a good value.